

dahl Valve Limited

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E-mail sales@dahlvalve.com
Web www.dahlvalve.com



Terms, Conditions and Ordering Information

Taxes: Applicable taxes extra

Freight: FOB Toronto

FOB other destinations in Ontario and Quebec for orders totalling \$700 net value or more, smaller orders are FOB Toronto with a freight allowance of 2%.

FOB Dahl with a freight allowance of 2% for Yukon and NorthWest Territories for any order value.

FOB other provinces for orders totalling \$1,000 net value or more. Smaller orders are FOB Toronto with a freight allowance of 2%.

Min. Charge: Minimum invoice amount is \$100 net (repair parts excepted).

Payment: 2% 15th of the month following, net on the 30th. Invoice date is the date of shipment ex our plant. Overdue accounts are subject to interest charges of 2% per month.

Returns: Returned Goods Authorization (RGA) must be obtained and return shipment must be prepaid.

Only regular stock items purchased during the 12 months preceding RGA approval qualify for credit and the goods must be acceptable as re-saleable new merchandise:

- No scratches, nicks, dents etc.
- Clean and no discoloration

Returns for stock exchange and inventory re-balancing will not be accepted.

Parts that are not in their original carton are subject to an additional inspection charge of \$30 per hour.

All approved credits will be applied by the dahl accounting department.

Warranty: Lifetime Limited Warranty against defects in material and workmanship to the extent of supplying, free of charge, new product to replace any found defective and up to \$50 for product replacement labor, but no claims will be allowed for consequential damage.

See www.dahlvalve.com/product-warranty-information.php for full details of the warranty.

dahl reserves the right to alter prices and/or technical details without notice.